

# UKACCS WEEKLY NEWS BULLETIN

27 JULY 2022

## CURRENT NATIONAL CONSULTATIONS

### Engagement on our Strategy and Regulatory Principles

Closing date: 31/08/2022

<https://consultations.caa.co.uk/corporate-communications/our-strategy-and-regulatory-principles/>

## PUBLICATIONS & INDUSTRY UPDATES

**CMA and CAA joint open letter to airlines on compliance with consumer law**  
The CMA and CAA have published a joint open letter to airlines about their practices and processes regarding flight cancellations and reimbursements and reminding airlines about their consumer law obligations

CAA & CMA – 21/07/2022

<https://www.gov.uk/government/publications/cma-and-cao-joint-open-letter-to-airlines-on-compliance-with-consumer-law>

**What should the Gatwick region be known for? And why should the outside world be interested?**

Gatwick Airport – 26/07/2022

[https://mediacentre.gatwickairport.com/press-releases/all/22\\_07\\_26\\_airport\\_economic\\_zones.aspx?utm\\_source=linkedin&utm\\_medium=social&utm\\_campaign=Economy&utm\\_term=&utm\\_content=](https://mediacentre.gatwickairport.com/press-releases/all/22_07_26_airport_economic_zones.aspx?utm_source=linkedin&utm_medium=social&utm_campaign=Economy&utm_term=&utm_content=)

**£1.5 million to boost recruitment into the aviation sector**  
New funding to develop skills and careers to support the future of the aviation industry

DfT & CAA – 22/07/2022

<https://www.gov.uk/government/news/15-million-to-boost-recruitment-into-the-aviation-sector>

**NATS progresses despite pandemic – Responsible Business Report 2021-22**

NATS – 25/07/2022

<https://www.nats.aero/news/nats-progresses-despite-pandemic-responsible-business-report-2021-22/>

## PRESS AND MEDIA

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### Headlines

#### **At least 40% of airport workers ‘thinking about quitting’ – survey**

Evening Standard – 25/07/2022

<https://www.standard.co.uk/news/uk/at-least-40-of-airport-workers-thinking-about-quitting-survey-b1014412.html>

#### **Union warns long hours and passenger abuse causing airport staff to quit**

Travel Weekly – 22/07/2022

<https://travelweekly.co.uk/news/air/union-warns-long-hours-and-passenger-abuse-causing-airport-staff-to-quit>

#### **Post-Brexit immigration rules deepened aviation labour shortages**

Travel Weekly – 22/07/2022

<https://travelweekly.co.uk/news/air/post-brexit-immigration-rules-deepened-aviation-labour-shortages>

#### **Government pledges £1.5m to support aviation jobs recruitment**

Travel Weekly – 22/07/2022

<https://travelweekly.co.uk/news/air/government-pledges-1-5m-to-support-aviation-jobs-recruitment>

#### **Airlines could be fined over ‘harmful practices’ fuelling UK airport chaos**

The Guardian – 21/07/2022

<https://www.theguardian.com/business/2022/jul/21/airlines-could-be-fined-over-harmful-practices-fuelling-uk-airport-chaos>

#### **Cost and effectiveness of Covid traffic light travel restrictions criticised**

Travel Weekly – 26/07/2022

<https://travelweekly.co.uk/news/air/cost-and-effectiveness-of-covid-traffic-light-travel-restrictions-criticised>

#### **Government remains committed to airport expansions**

Airport Watch – 25/07/2022

<https://www.airportwatch.org.uk/2022/07/government-remains-committed-to-airport-expansions/>

#### **Why did UK airport runways melt in the heatwave when the ones in Dubai and other hot countries are fine?**

The Points Guy – 22/07/2022

<https://thepointsguy.co.uk/news/heatwave-climate-change-airport-runways-tarmac-melting/>

#### **EasyJet takes £133m hit from recent airport chaos**

Evening Standard – 26/07/2022

<https://www.standard.co.uk/news/uk/easyjet-gatwick-heathrow-aj-bell-b1014678.html>

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### **Ryanair swings to profit but outlook uncertain in ‘fragile’ market**

Evening Standard – 25/07/2022

<https://www.standard.co.uk/news/uk/ryanair-ukraine-europe-omicron-b1014423.html>

### **Wizz Air imposes ‘tactical’ capacity cuts as quarterly losses deepen**

Travel Weekly – 27/07/2022

<https://travelweekly.co.uk/news/air/wizz-air-imposes-tactical-capacity-cuts-as-quarterly-losses-deepen>

### **Son of Concorde: New supersonic airplane Overture revealed**

BBC – 23/07/2022

<https://www.bbc.co.uk/newsround/62267055>

## Passenger news

### **Airports look forward to welcoming passengers back and provide travel advice**

AOA – 21/07/2022

<https://www.aoa.org.uk/airports-look-forward-to-welcoming-passengers-back-and-provide-travel-advice/>

### **Airlines accused of ‘harmful practices’ in treatment of passengers**

Evening Standard – 21/07/2022

<https://www.standard.co.uk/news/uk/competition-and-markets-authority-civil-aviation-authority-b1013828.html>

## Industry news

### **CAA chief calls for stronger powers to tackle impact of airport disruption**

Travel Weekly – 22/07/2022

<https://travelweekly.co.uk/news/air/caa-chief-calls-for-stronger-powers-to-tackle-impact-of-airport-disruption>

### **‘Extraordinary’ travel rebound reported by European airports**

Travel Weekly – 27/07/2022

<https://travelweekly.co.uk/news/air/extraordinary-travel-rebound-reported-by-european-airports>

### **Airline Insolvency Bill ‘paused’ and may not return**

Travel Weekly – 27/07/2022

<https://travelweekly.co.uk/news/air/airline-insolvency-bill-paused-and-may-not-return>

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### **Comment: Consumer protection against airline insolvency – delayed or cancelled?**

Travel Weekly – 27/07/2022

<https://travelweekly.co.uk/news/air/comment-consumer-protection-against-airline-insolvency-delayed-or-cancelled>

### **Industry leaders back condemnation of government Covid travel curbs**

Travel Weekly – 26/07/2022

<https://travelweekly.co.uk/news/air/industry-leaders-back-condemnation-of-government-covid-travel-curbs>

## **Environmental news**

### **Explainer-Luton Airport Runway Meltdown Shows Airports Vulnerable To Climate Change**

IB Times – 22/07/2022

<https://www.ibtimes.co.uk/explainer-luton-airport-runway-meltdown-shows-airports-vulnerable-climate-change-1702548>

### **Just hot air? For all the Farnborough talk, zero-carbon flying remains years away**

The Guardian – 22/07/2022

<https://www.theguardian.com/business/2022/jul/22/uncomfortable-day-for-aviation-as-farnborough-runway-hits-50c>

### **'Jet zero': Emission free air travel, future-proofing flying or fantasy?**

Sky News – 23/07/2022

<https://news.sky.com/story/jet-zero-emission-free-air-travel-future-proofing-flying-or-fantasy-12656186>

### **The Climate Show: Will zero carbon flying ever be possible?**

Sky News – 23/07/2022

<https://news.sky.com/video/the-climate-show-will-zero-carbon-flying-ever-be-possible-12657032>

### **EU lawmakers to stop biofuels, that compete with food, from fuelling planes**

Airport Watch – 27/07/2022

<https://www.airportwatch.org.uk/2022/07/eu-lawmakers-to-stop-biofuels-that-compete-with-food-from-fuelling-planes/>

### **Major funding for 'green' aviation zone project**

BBC – 18/07/2022

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<https://www.bbc.co.uk/news/articles/cgx1qxwy74wo>

### **Countries' support global 'Net-zero 2050' emissions target to achieve sustainable aviation**

ICAO – 25/07/2022

<https://www.icao.int/Newsroom/Pages/Countries-highlevel-ICAO-emissions-talks-support-netzero.aspx>

### **Aberdeen**

#### **North Scottish Hub: The History Of Aberdeen Airport**

Simple Flying – 21/07/2022

<https://simpleflying.com/aberdeen-airport-history/>

### **Belfast City**

#### **Meet the four NI firefighting apprentices who have graduated at Belfast City Airport**

News Letter – 27/07/2022

<https://www.newsletter.co.uk/education/meet-the-four-ni-firefighting-apprentices-who-have-graduated-at-belfast-city-airport-3783028>

### **Bristol**

#### **Councillors reaffirm opposition to proposed Bristol Airport expansion**

Bath Echo – 27/07/2022

<https://www.bathecho.co.uk/news/politics/councillors-opposition-bristol-airport-expansion-99049/>

#### **Bristol Airport issues apology as 'IT failure' sparks long early morning queues**

ITV – 27/07/2022

<https://www.itv.com/news/westcountry/2022-07-27/bristol-airport-issues-apology-as-it-failure-sparks-long-queues>

### **Doncaster Sheffield**

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### **Doncaster Sheffield Airport's future to be examined 'as matter of urgency'**

BBC – 22/07/2022

<https://www.bbc.co.uk/news/uk-england-south-yorkshire-62257949>

### **Doncaster Sheffield Airport: Protest rally to be staged in city centre**

**A protest rally is to be staged in Doncaster city centre campaigning against the closure of Doncaster Sheffield Airport**

Doncaster Free Press – 27/07/2022

<https://www.doncasterfreepress.co.uk/news/doncaster-sheffield-airport-protest-rally-to-be-staged-in-city-centre-3783193>

### **South Yorkshire leaders urged to take Doncaster Sheffield Airport into public ownership**

Examiner Live – 22/07/2022

<https://www.examinerlive.co.uk/news/local-news/south-yorkshire-leaders-urged-take-24549382>

### **Doncaster Sheffield Airport: Mayor wants more government help on plan**

BBC – 26/07/2022

<https://www.bbc.co.uk/news/uk-england-south-yorkshire-62308415>

## **East Midlands**

### **East Midlands Airport bosses deny having athlete's missing wheelchair lost ahead of Commonwealth Games**

Leicester Mercury – 27/07/2022

<https://www.leicestermercury.co.uk/news/local-news/east-midlands-airport-bosses-deny-7381416>

### **East Midlands Airport owner supports Government's Jet Zero Strategy with new pledges for a more sustainable aviation sector**

East Midlands Airport – 19/07/2022

<https://mediacentre.eastmidlandsairport.com/east-midlands-airport-owner-supports-governments-jet-zero-strategy-with-new-pledges-for-a-more-sustainable-aviation-sector/>

## **Edinburgh**

### **Missing baggage moved to temporary facility after string of issues**

STV – 21/07/2022

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<https://news.stv.tv/east-central/missing-edinburgh-airport-luggage-handled-by-swissport-moved-to-royal-highland-centre>

### Exeter

**No delays expected at Exeter Airport as bosses say staff are prepared for summer**

ITV – 22/07/2022

<https://www.itv.com/news/westcountry/2022-07-22/no-delays-expected-as-exeter-airport-says-staff-ready-for-summer-getaway>

### Glasgow

**Glasgow Airport announces new service to 'speed up' journeys this summer**

Glasgow Live – 22/07/2022

<https://www.glasgowlive.co.uk/news/glasgow-airport-announces-new-service-24549900>

### Leeds Bradford

**KLM pilots at Leeds Bradford Airport forced to clean own cockpit windows amid staffing crisis**

Leeds Live – 23/07/2022

<https://www.leeds-live.co.uk/news/leeds-news/klm-pilots-leeds-bradford-airport-24563464>

### London City

**Embraer E195-E2 Becomes Largest Aircraft to Land at London City Airport**

Travel News Asia – 26/07/2022

<https://www.travelnewsasia.com/news22/267-LondonCityAirport.shtml>

### London Gatwick

**Gatwick exploits Heathrow's woes by luring major airlines to shift global flights to its Sussex hub**

City AM – 25/07/2022

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<https://www.cityam.com/gatwick-exploits-heathrows-woes-by-luring-major-airlines-to-shift-global-flights-to-its-sussex-hub/>

### **Gatwick Airport: Consultation over road changes to end**

BBC – 27/07/2022

<https://www.bbc.co.uk/news/uk-england-sussex-62305599>

### **Letter from Zack Polanski (Chair of London Assembly Environment Cttee) to Gatwick's Stewart Wingate**

Airport Watch – 26/07/2022

<https://www.airportwatch.org.uk/2022/07/letter-from-zack-polanski-chair-of-london-assembly-environment-cttee-to-gatwicks-stewart-wingate/>

### **easyJet passenger who fell to his death at Gatwick Airport was 'hard working' grandfather**

Independent – 25/07/2022

<https://www.independent.co.uk/news/uk/home-news/gatwick-airport-easyjet-death-passenger-b2130393.html>

### **Gatwick disruption pushes easyJet into loss**

Independent – 26/07/2022

<https://www.independent.co.uk/travel/news-and-advice/gatwick-easyjet-flight-cancellation-loss-b2131197.html>

### **Gatwick Airport unveils summer campaign and introduces new mascot**

The Moodie Davitt Report – 22/07/2022

[https://www.moodiedavittreport.com/gatwick-airport-unveils-summer-campaign-and-introduces-new-mascot/?utm\\_source=dvr.it&utm\\_medium=linkedin&utm\\_campaign=gatwick-airport-unveils-summer-campaign-and-introduces-new-mascot](https://www.moodiedavittreport.com/gatwick-airport-unveils-summer-campaign-and-introduces-new-mascot/?utm_source=dvr.it&utm_medium=linkedin&utm_campaign=gatwick-airport-unveils-summer-campaign-and-introduces-new-mascot)

### **London Heathrow**

### **Heathrow makes a loss in first half of 2022; debt increases; RAB increases**

Airport Watch – 26/07/2022

<https://www.airportwatch.org.uk/2022/07/heathrow-makes-a-loss-in-first-half-of-2022-debt-increases-rab-increases/>

### **Queues, cancellations, chaos: what has gone wrong at Heathrow?**

The Guardian – 23/07/2022

<https://www.theguardian.com/business/2022/jul/23/queues-cancellations-chaos-what-has-gone-wrong-at-heathrow>

### **Heathrow drafts in 750 volunteers to tackle summer passenger surge**

Travel Weekly – 25/07/2022

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<https://travelweekly.co.uk/news/air/heathrow-drafts-in-750-volunteers-to-tackle-summer-passenger-surge>

### **Heathrow says punctuality better after cap, but needs more ground handlers**

London South East – 26/07/2022

<https://www.lse.co.uk/news/heathrow-says-punctuality-better-after-cap-but-needs-more-ground-handlers-ax5ouqi9y4u1h57.html>

### **Boost for passengers at Heathrow Airport as workers accept pay rise**

Evening Standard – 22/07/2022

<https://www.standard.co.uk/news/uk/heathrow-airport-unite-gmb-british-airways-british-b1014154.html>

### **Former airport chair takes aim at Willie Walsh**

City AM – 24/07/2022

<https://www.cityam.com/former-airport-chair-takes-aim-at-willie-walsh/>

### **Heathrow boss says 'everything's running smoothly'... as passengers share snaps of queue chaos: CEO insists 'summer has got off to a really good start' despite weeks of holiday hell with mountains of lost luggage**

Mail Online – 26/07/2022

<https://www.dailymail.co.uk/news/article-11049235/UK-airport-chaos-Heathrow-passengers-share-pictures-huge-queues-again.html>

### **Heathrow boss claims people using TikTok 'travel hack' to skip airport queues**

ITV – 26/07/2022

<https://www.itv.com/news/2022-07-26/heathrow-boss-claims-people-using-tiktok-travel-hack-to-skip-airport-queues>

### **Heathrow boss blames passengers with too much makeup for massive delays**

Evening Standard – 26/07/2022

<https://www.standard.co.uk/news/london/heathrow-airport-liquids-security-chaos-john-holland-kaye-b1014692.html>

## **London Southend**

### **London Southend Airport offers to host flights being cancelled by bigger, struggling airports**

Sky News – 23/07/2022

<https://news.sky.com/story/london-southend-airport-offers-to-host-flights-being-cancelled-by-bigger-struggling-airports-12656982>

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### London Stansted

#### **Stansted completes £12m departure lounge refurbishment**

Travel Weekly – 27/07/2022

<https://travelweekly.co.uk/news/air/stansted-completes-12m-departure-lounge-refurbishment>

### Manchester

#### **Amputee abandoned on plane at Manchester Airport had to be helped off by 'embarrassed' pilot**

Independent – 26/07/2022

<https://www.independent.co.uk/travel/news-and-advice/amputee-disabled-passenger-manchester-airport-plane-b2130406.html>

#### **Airport queues are stretching back to the car park at start of summer holidays**

Metro – 22/07/2022

<https://metro.co.uk/2022/07/22/manchester-airport-queues-in-the-car-park-at-start-of-summer-holidays-17048187/>

### Southampton

#### **Southampton Airport welcomes flybe southern France services**

Travel Daily News – 27/07/2022

<https://www.traveldailynews.com/post/southampton-airport-welcomes-flybe-southern-france-services>